

DENIED SOCIAL BENEFITS?

We Can Help!



*Our Advocacy services are funded by
United Way Elgin Middlesex*

FREE Support to Help with Your Appeal

Step One: You received a Denial Letter. Now What?

After filing an application, you will get a letter from the ministry detailing whether you were approved for your specified benefits. **It is very important that you do not ignore or discard this letter.** This will be a very important document for use throughout this process.

You will want to look for one specific bit of information on this letter: **Your deadline.** There will be a paragraph that reads "If you do not agree with this decision ..." and will list a date or a number of days as a deadline for taking action, usually in bold. **If you do not take action before that date has passed, you can severely limit your ability to appeal this decision.**

In order to make sure you don't miss out on your appeal opportunity, **contact our office at 519.439.0501** immediately and book an appointment to discuss your options. **Be sure to let us know the deadline when you call so we can schedule accordingly.**

What happens next? When you come to PEHC for help with your appeal, we work with you until your file is resolved. Our paralegals will represent you through each step of the process, and work to get your application granted as soon as possible. If the appeal reaches a hearing stage, our paralegals will also represent you at this hearing to ensure the best possible odds of success for your file. We will also always be available to answer questions throughout the process by appointment, and can give direction on process stages as they occur, so you know what to expect.

Step Two: The Appointment

After booking an appointment, there will be some work that you need to do to ensure we can hit the ground running on your file.

We ask that **when you attend your appointment, bring along some documentation, including:**

- Your denial letter.
- A report from your pharmacy of any medications you are currently taking, as well as any taken over the past year.
- A list of any doctors, specialists or emergency rooms that you have attended for your condition
- Any additional documentation that may be relevant to your file.

At your appointment, we will review these documents with you, and work towards getting the appeal process started.

Your assigned paralegal will give you further information on your situation one-on-one, as each circumstance will vary based off your situation.

CALL US: 519.439.0501